

McAfee® Security Scan Plus

McAfee Security Scan Plus is a free diagnostic tool for your PC that works with all security software programs and actively checks your computer for anti-virus software, firewall protection and malware in your running processes. It uses active protection technology to scan for all kinds of threats such as viruses, trojans, spyware, potentially unwanted programs, adware, browser history and tracking cookies. When a scan is complete, you'll see a report detailing the presence and status of your security protection. If problems are detected, McAfee will provide security solution recommendations. What's more, McAfee Security Scan Plus can automatically scan your computer on a weekly basis to ensure your computer is secure and protected.

Q: What is McAfee Security Scan Plus?

A: It's a free diagnostic tool that detects the security status of a user's computer for Antivirus software, Firewall protection and malware in your running processes. It can co-exist with any existing security software.

Q: How long does it take to install the program?

A: The application is only 1MB so if you're using broadband to connect to the Internet it will take less than a minute to install.

Q: How long will it take to scan my computer?

A: In just a couple of minutes. McAfee Security Scan Plus checks your computer for anti-virus software, firewall protection and web security including checking running processes, browser history for malicious websites and tracking cookies.

Q: Will scanning my system interfere or slow down my computer?

A: No. Scanning will not interfere or slow down your computer.

Q: Do I need to take action on the alert when an alert appears.

A: No, the alert automatically starts the scan in 60

seconds.

Q: What do I do if McAfee Security Scan Plus finds that I don't have firewall protection or my antivirus software is out-of-date?

A: The McAfee Security Alert will advise you on what steps to take to solve any security issue.

Q: What happens if McAfee Security Scan Plus finds that my computer is secure and my antivirus software, and firewall protection is on and up-to-date?

A: If a user is running AT&T Internet Security Suite, McAfee or a 3rd party security solution, Security Scan will silently scan but not report the security status unless the product expires

Q: Can I change how often McAfee Security Scan Plus scans my computer?

A: Yes, go to the settings and you can change the configuration to weekly, biweekly or once a month.

Q: Why does my PC have to be connected to the Internet?

A: The Internet must be available so that McAfee Security Scan Plus can check if there are

security scan updates.

Q: What do I do if an "Internet Connection Unavailable" error message appears?

A: When you see 'Internet Connection Unavailable' error message check your Internet connection and click Retry. If you can't connect to the Internet, click Cancel and try again later. However, we recommend that you scan when asked, so you can fix any security issues right away.

Q: Do I need to be a Windows administrator to use McAfee Security Scan Plus?

A: No, you don't—anyone who logs in to Windows can use McAfee Security Scan Plus to check your PC.

Q: Do I need to be logged into Windows as an administrator to uninstall McAfee Security Scan Plus?

A: Yes, only Windows administrators on your PC can uninstall McAfee Security Scan Plus.

Q: How do I uninstall McAfee Security Scan Plus?

A: Go under Start menu, all Programs, McAfee Security Scan Plus folder, and select "uninstall".

Q: Does McAfee Security Scan Plus scan for all threats on my computer?

A: McAfee Security Scan Plus checks for all kinds of threats in running processes only. In order to scan the entire system you need to install a full virus protection suite. If you are an AT&T High Speed Internet Customer, you can visit (att.net/iss) to download the full AT&T Internet Security Suite powered by McAfee. If you are not a current AT&T High Speed Internet customer, we recommend that you visit the McAfee website (<http://www.mcafee.com>) to learn about other security products.

Q: I fixed the problem that McAfee Security Scan Plus reported, but when I rescan, the status still displays that my computer is at risk. What should I do?

A: Some security products don't immediately update their status report. Wait a few minutes and then try rescanning. If your computer is still at risk, your anti-virus firewall web protection may have other problems. If you are an AT&T High Speed Internet Customer, you can visit (att.net/iss) to

download the full AT&T Internet Security Suite powered by McAfee. If you are not a current AT&T High Speed Internet customer, we recommend that you visit the McAfee website (<http://www.mcafee.com>) to learn about our security products.

Q: Does McAfee automatically provide product updates?

A: Yes, McAfee Security Scan Plus automatically updates signature files and product updates silently.

Q Will McAfee Security Scan Plus update interfere with my work.

A: No! McAfee Security Scan Plus updates and runs silently in the background.

Q: If I do not want McAfee Security Scan Plus to update automatically can I change it?

A: Yes, Go to settings page to disable automatic updates.

Q: Where can I go if I have additional questions about McAfee Security Scan Plus or other McAfee products?

A: Please visit the McAfee website (<http://www.mcafee.com>) for additional help with McAfee Security Scan Plus or information about other McAfee security products.

Specifications

OS Support: Windows XP SP2/SP3, Vista SP1/SP2 and Windows 7.

- Browser support IE 6.0, 7.0, 8.0 and Firefox 2.0, 3.0
- Atom Processor 1.6 GHz or higher
- 1GB RAM
- 20 GB HDD
- 802.11b/g Wi-Fi built-in





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